

## **Quality Policy**

(Revision VII)

The company is committed to establish, implement and maintain a quality policy that meets the needs of the business and supports its strategic direction. The policy should provide a framework for setting quality objectives, include a commitment to satisfy applicable requirements and continually improve the quality management system.

Consistent with this commitment Thaisarco will produce high quality pure tin and value added tin products, by product and trade other non ferrous metals and chemicals as its strategic direction.

In order to implement the above policy the Company shall,

- 1. Control all of its processes to produce finished goods to the required standard.
- 2. Coordinate and collaborate internally and externally to provide outstanding service to its customers at all times.
- 3. Seek out and adapt continuously to the changing requirements of its quality system.
- 4. Train and develop its staff thereby enhancing their skill and competence to maintain and improve the quality system.
- 5. Require each department to establish annual quality objectives for which they are accountable, and continue to practice the principles of Total Quality Management.
- 6. Continue to manage its business processes to fully comply with all of the requirements of ISO 9001 (Updated version).

(Mr.Andrew Davies)
Managing Director
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